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APPLICANTS Joseph Herbert McIntyre, Austin, TX; Martin F. Slatnick, Austin, TX;					
** CONTINUING DATA *****					
** FOREIGN APPLICATIONS *****					
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 04/20/2004					
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met Verified and <u>HH</u> Acknowledged Examiner's Signature Initials		STATE OR COUNTRY TX	SHEETS DRAWING 4	TOTAL CLAIMS 33	INDEPENDENT CLAIMS 6
ADDRESS Leslie A. Van Leeuwen International Business Machines Corporation Intellectual Property Law Dept., Internal Zip 4054 11400 Burnet Road Austin, TX 78758					
TITLE Method, apparatus and computer program product for interactive phone call routing in a service provider network and information processing in an enterprise network					
FILING FEE RECEIVED 1236	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		